COURSE SYLLABUS

Leading Through Relationship-Building Course

Increase leadership influence by building trust-based relationships and using collaboration to achieve shared outcomes.

Group classes (Live Online) and onsite training are available for this course. For more information, email corporate@nobledesktop.com or visit: https://www.nobledesktop.com/classes/leading-through-relationship-building-course



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Course Outline

Module 1: Understanding Collaborative Leadership

- Define collaborative leadership and its value in public service
- Identify key traits and mindsets of collaborative leaders
- Explore the differences between hierarchical and collaborative approaches

Module 2: Building Relationships and Trust

- Develop relational intelligence and authentic connections
- Foster trust through transparency, empathy, and accountability
- Understand psychological safety as a foundation for collaboration

Module 3: Communication and Dialogue

- Enhance listening, inquiry, and dialogue skills
- Navigate conflict constructively to strengthen collaboration

Module 4: Facilitating Collaborative Work

- Apply facilitation techniques to co-create solutions
- Use consensus-building and group decision-making tools

Module 5: Leading Across Boundaries

- Collaborate across departments, sectors, and stakeholder groups
- Build networks and partnerships for shared impact

Module 6: Embedding Collaboration in Leadership Practice

- Integrate collaborative approaches into day-to-day leadership
- Create a personal plan to lead more collaboratively