

# Leading Through Relationship-Building Course (Self-Paced)

Build leadership influence by creating trust-based relationships and using collaboration to achieve shared outcomes.

Group classes in Live Online and onsite training is available for this course. For more information, email [corporate@nobledesktop.com](mailto:corporate@nobledesktop.com) or visit: <https://www.nobledesktop.com/classes/leading-through-relationship-building-course-self-paced>



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## Course Outline

### Module 1: Understanding Collaborative Leadership

- Define collaborative leadership and its value in public service
- Identify key traits and mindsets of collaborative leaders
- Explore the differences between hierarchical and collaborative approaches

### Module 2: Building Relationships and Trust

- Develop relational intelligence and authentic connections
- Foster trust through transparency, empathy, and accountability
- Understand psychological safety as a foundation for collaboration

### Module 3: Communication and Dialogue

- Enhance listening, inquiry, and dialogue skills
- Use inclusive communication strategies to engage voices
- Navigate conflict constructively to strengthen collaboration

### Module 4: Facilitating Collaborative Work

- Apply facilitation techniques to co-create solutions
- Use consensus-building and group decision-making tools
- Balance power dynamics to support equitable participation

### Module 5: Leading Across Boundaries

- Collaborate across departments, sectors, and stakeholder groups
- Recognize challenges of cross-functional and cross-cultural leadership
- Build networks and partnerships for shared impact

### Module 6: Embedding Collaboration in Leadership Practice

- Integrate collaborative approaches into day-to-day leadership

- Align collaboration with strategic goals and organizational change
- Create a personal plan to lead more collaboratively